Jira field type compatibility

Refer to the field type compatibility table for your version of Jira: [Jira Server and Data Center](#) or [Jira Cloud](#).

Jira Server and Data Center

Jira Custom Field Type	Standard or Advanced	Compatible with the JIRA app in Zendesk Support?
Checkboxes	Standard	yes
Date Picker	Standard	yes
Date Time Picker	Standard	yes
Labels	Standard	yes
Number Field	Standard	yes
Radio Buttons	Standard	yes
Select List (cascading)	Standard	yes
Select List (multiple choices)	Standard	yes
Select List (single choice)	Standard	yes
Text Field (multi-line)	Standard	yes
Text Field (single line)	Standard	yes
URL Field	Standard	yes
User Picker (single user)	Standard	no
Development Summary	Advanced	no
Global Rank	Advanced	no
Group Picker (multiple groups)	Advanced	no
Group Picker (single group)	Advanced	no
Hidden Job Switch	Advanced	no
Jira Released Version History	Advanced	no
Job Checkbox	Advanced	no
Original story points	Advanced	no
Project Picker (single project)	Advanced	no
Text Field (read only)	Advanced	no
User Picker (multiple users)	Advanced	no
Version Picker (multiple versions)	Advanced	yes
Version Picker (single version)	Advanced	yes
Parent	Advanced	yes

Jira Cloud

Jira Custom Field Type	Standard or Advanced	Compatible with the JIRA app in Zendesk Support?
Checkboxes	Standard	yes
Date Picker	Standard	yes
Date Time Picker	Standard	yes
Labels	Standard	yes
Number Field	Standard	yes
Paragraph (supports rich text)	Standard	yes
Radio Buttons	Standard	yes
Select List (cascading)	Standard	yes
Select List (multiple choices)	Standard	yes
Select List (single choice)	Standard	yes
Short text (plain text only)	Standard	yes
URL field	Standard	yes
User Picker (single user)	Standard	no
Date of First Response	Advanced	no
Days since last comment	Advanced	no
Domain of Assignee	Advanced	no
Domain of Reporter	Advanced	no
External asset platform	Advanced	no
Global Rank	Advanced	no
Group Picker (multiple groups)	Advanced	no
Group Picker (single group)	Advanced	no
Last commented by a User Flag	Advanced	no
Last public comment date	Advanced	no
Message Custom Field (for edit)	Advanced	no
Message Custom Field (for view)	Advanced	no
Number of attachments	Advanced	no
Number of comments	Advanced	no
Participants of an issue	Advanced	no
Project Picker (single project)	Advanced	no
Text Field (read only)	Advanced	no
Time in Status	Advanced	no
User Picker (multiple users)	Advanced	no
User Property Field (<255 characters)	Advanced	no

Username of last updater or commenter	Advanced	no
Version Picker (multiple versions)	Advanced	yes
Version Picker (single version)	Advanced	yes
Parent	Advanced	yes